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068082.0114

PATENT APPLICATION
09/862,814



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: John C. Siebel et al.
Serial No. 09/862,814
Date Filed: May 21, 2001
Group Art No.: 2177
Examiner: Lu Kuen S.
Title: WEB-BASED CUSTOMER PROSPECTS
HARVESTER SYSTEM

MAIL STOP - AMENDMENT

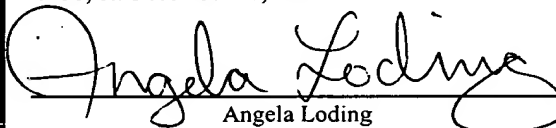
Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

12/21/2004 HALI11 00000029 09862814

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180.00 OP

I hereby certify that this Information Disclosure Statement is being deposited with the United States Postal Service as Express Mail EV351285061US addressed to: Mail Stop - Amendment, Commissioner of Patents, Alexandria, VA 22313-1450, on December 16, 2004.


Angela Loding

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

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Applicants enclose a check in the amount of \$180.00 and believe no further fees are due, however, the Commissioner is hereby authorized to charge any additional fees to Deposit Account No. 50-2148 of Baker Botts L.L.P. in order to effectuate this filing.

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicants

A handwritten signature in black ink, appearing to read 'Ann C. Livingston', with a stylized flourish at the end.

Ann C. Livingston
Reg. No. 32,479

Date: December 16, 2004

Correspondence Address

CUSTOMER ACCOUNT NO. **31625**
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PTO-1449

Application No.

09/862,814

Applicant(s)

Seibel et al.

Docket Number

068082.0114

Group Art Unit

2177

Filing Date

May 21, 2001

**Information Disclosure Citation
in an Application**

U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A.	2002/0035568	3/2002	Benthin et al.	707	102	
B.	6700575	3/04	Bovarnick et al.	345	440	
C.	6700590	3/04	DeMesa et al.	345	744	
D.	6578009	6/03	Shinozaki	705	10	
E.	6338066	1/02	Martin et al.	707	10	
F.	6651048	11/03	Agrwal et al.	707	2	
G.	6757689	6/04	Battas et al.	707	101	
H.	6151582	11/00	Huang et al.	705	8	
I.	2002/0046138	4/02	Fitzpatrick et al.	705	27	
J.	2002/0116362	8/02	Li et al.	707	1	
K.						

FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
L.							
M.							
N.							
O.							

NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
P.	Paul Dean, "Browsable OLAP Apps on SQL Server Analysis Services," Intelligent Enterprise Magazine, product review, 5 pages	5/7/01
Q.	Journyx and IBM team to deliver enterprise project and time tracking software, article, 3 pages	4/5/99
R.	Optio Software, Inc. NEWS: Optio Software and Syntax.net Reseller Partnership Offers a Robust Solution to Provider and Deliver Customized Documents to Support E-Business and Extend the Reach of the Global Enterprise, 2 pages	12/20/99
S.	Andreas Geyer-Schultz et al., "A customer purchase incidence model applied to recommender services" WEBKDD 2001 Mining Log data across all customer touch points, third international workshop, page 1-11	8/26/01

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.